



Quality Assurance in Construction

Brian Thorpe, Peter Sumner

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The need for quality assurance in construction is now widely accepted. As a result, pressure is currently being applied to contractors and those offering professional services to demonstrate QA capability prior to commission. This book, written by experts in the field of quality management, shows how construction companies can effectively apply QA within their own organization. It pinpoints the real benefits to be gained from developing well-structured systems and offers practical guidance on implementation techniques. Inevitably, quality management standards play an important role in helping to define the requirements of any QA system. With this in mind the authors provide a detailed analysis of ISO 9000 - 1994 and its implementation. The text is complemented by numerous diagrams and examples and is essential reading for all construction professionals concerned with quality.

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